

MONDAY, MARCH 17, 2014

	Breakfast (<i>on your own</i>)
7:30 – 8:30 am	Registration
8:00 – 5:00 pm	CONFERENCE VENDORS: Mon. & Tues. only (Rio Grande East + Foyers)
8:30 – 9:45 am	Legislative Report: PPACA Program Changes in 2014 and Beyond (Bill Finerfrock) (Regency BR East) <ul style="list-style-type: none"> • Participants will learn about PPACA and its effect on RHCs • Participants will learn about legislation in 2014 • Participants will learn about a few regulations that may affect them
9:45 – 10:45 am	Compliance & HIPAA Omnibus Rule Changes (Rick Ensenbach) <ul style="list-style-type: none"> • Participants will learn what has changed with the HIPAA Omnibus Rule • Participants will learn about HHS-OCR compliance audits, enforcement activities, and what the future holds for federal audits of healthcare • Participants will understand key activities healthcare organizations should address through their compliance and risk management programs
10:45 – 11:15 am	Networking Break (Rio Grande East)
11:15 – 12:00 pm	Conducting Patient Satisfaction Surveys: (Robin VeltKamp & Angie Charlet) <ul style="list-style-type: none"> • Participants will understand the primary purpose of conducting patient satisfaction surveys. • Participants will understand the process recommendations for conducting patient satisfaction surveys. • Participants will learn how the clinic can utilize the info. results in implementing change & processes within the clinic. • Participants will learn how the info. collected can be utilized & added to the Annual Advisory Committee meeting data.
12:00 – 1:15 pm	Lunch (<i>provided on the Garden Terrace and in Blanco-Llano-Pecos</i>)
1:15 – 2:15 pm	RHC Cost Reports (David James) <ul style="list-style-type: none"> • Participants will review components & issues of the cost report including concepts and allowable/non-allowable costs • Participants will learn the requirement & necessity of submitting the cost report • Participants will learn about visits, FTE issues, and cost report Audit issues.
2:15 – 3:00 pm	Hot Topics & Emerging Issues <p>Civil Rights (Robin VeltKamp)</p> <ul style="list-style-type: none"> • Participants will understand the accreditation standards for OCR. • Participants will determine what is needed to meet the intent of the standards to be compliance with OCR. • Participants will know the required documentation that is needed to submit with the application <p>Sliding Fee Scales (Robin VeltKamp)</p> <ul style="list-style-type: none"> • Participants will understand how sliding fee scales are used in the clinic setting • Participants will understand the requirement of sliding fee scales as a NHSC facility consideration • Participants will understand the required documents needed to effectively provide sliding fee to patients. <p>ACOs (Bill Finerfrock)</p> <ul style="list-style-type: none"> • Participant will learn about ACOs and what they mean for RHC practices. • Participant will learn some factors motivating RHCs to join ACOs, and some factors that de-motivate • Participant will learn about the benefits that RHCs hope to achieve by participating in an ACO
3:00 – 3:30 pm	Networking Break (Rio Grande East)
3:30 – 4:45 pm	Accreditation & Recertification: (Elsie Crawford) – includes 15 min. at end for Tom Terranova/Sandy Canally <ul style="list-style-type: none"> • Participant will learn requirements for certification as a Rural Health Clinic. • Participant will learn about the recertification process. • Participant will learn what inspectors are looking for when they inspect your clinic for certification and recertification.

TUESDAY, MARCH 18, 2014

	Breakfast (<i>on your own</i>)	
7:30 – 8:00 am	Registration (<i>for those who didn't register on Monday</i>)	
8:00 – 5:00 pm	CONFERENCE VENDORS: Mon. & Tues. only (Rio Grande East + Foyers)	
<i>Breakouts: you choose</i>	Regency Ballroom East	Rio Grande Center + West
8:30 – 9:45 am	Total Basics: Billing/Coding/Cost Report Documentation For those w/no RHC knowledge/experience (Charles James) <i>Participant will learn...</i> <ul style="list-style-type: none"> • Basic program requirements for RHCs • The process of becoming an RHC, requirements for the initial certification, & annual documentation required • The process of maintaining RHC certification & participation • The benefits and disadvantages of being an RHC. 	RHCs Working for PCMH Recognition (Doris Goodlock) <ul style="list-style-type: none"> • Participant will learn the process involved with becoming PCMH • Participant will learn how to overcome obstacles • Participant will learn about keeping up with and enforcing PCMH policies

<p>9:45 – 10:45 am</p>	<p>Advanced RHC Billing (Janet Lytton) <i>Participant will learn...</i></p> <ul style="list-style-type: none"> • Billing procedure for the various types of rev codes • How to bill preventive services and how the clinic is paid • Changes in RHC regulations that impact billing 	<p>Opening a New Clinic: Overview (Jim Estes)</p> <ul style="list-style-type: none"> • Participants will learn which documents to have on hand • Participants will learn what specifics RHC surveyors want • Participants will learn about the application process & timing for State and CMS 	
<p>10:45 – 11:15 am</p>	<p>Networking Break (Rio Grande East)</p>		
<p>11:15 – 12:15 pm</p>	<p>ICD-10-CM Hands on (Patty Harper & Robin VeltKamp)</p> <ul style="list-style-type: none"> • Participants will learn the principles of ICD-10-CM Coding; • Participants will learn how to apply the principles to selected case studies; • Participants will learn how to transition to and implement ICD-10 in their RHCs. 	<p>Gaining Access to State & Federal Resources by Working with Your SORH: (Stephanie Hansen) <i>Participant will learn...</i></p> <ul style="list-style-type: none"> • About State Offices of Rural Health (SORH) • About Education & Grants available from SORHs • About NOSORH and our resources and projects, including National Rural Health Day, grant writing classes, leadership classes, and other educational opportunities of interest to RHCs 	
<p>12:15 – 1:30 pm</p>	<p>Lunch (on your own) There are multiple restaurants within walking distance on the Riverwalk.</p>		
<p>1:30 – 2:15 pm</p>	<p>Medicare Bad Debt (Julie Quinn)</p> <ul style="list-style-type: none"> • Participant will learn what should and should NOT be included on the Medicare bad debt log • Participant will learn when to write off debt • Participant will learn about collection policies, audit documentation, and negative remittance advices 	<p>E & M Coding: Assigning Evaluation & Management Codes (Patty Harper)</p> <ul style="list-style-type: none"> • Participants will learn the principles of CPT coding as they relate to Evaluation and Management services; • Participant will learn the 3 main components of E & M coding--History, Examination & Medical Decision Making; • Participant will learn how to properly (and practically) assign E & M levels for new & established patients based on the components found in the clinical documentation. 	
<p>2:15 – 3:00 pm</p>	<p>Billing Carve Outs & Non-RHC Hours (Jim Estes)</p> <ul style="list-style-type: none"> • Participants will learn if the RHC should have non-RHC hours & how this would impact the cost report • Participants will learn which logistical issues should be considered and the CMS/Medicaid requirements • Participants will learn what other “carve-outs” are required & how this data should be collected 	<p>The Ante’s Been Upped: Stage 2 Meaningful Use (Sarah Badahman)</p> <ul style="list-style-type: none"> • Participant will learn the stages of Meaningful Use and the goals & deadlines of each • Participant will learn about major Stage 2 MU changes and How to Tackle the Harder Changes & Measures • Participant will learn about Registration & Attestation 	
<p>3:00 – 3:30 pm</p>	<p>Networking Break (Rio Grande East)</p>		
<p>3:30 – 4:30 pm</p>	<p>Regency Ballroom East MAC Discussions: Novitas (Kim Robinson & Janice Mumma)</p>	<p>Live Oak MAC Discussions: Noridian (Tana Williams)</p>	<p>Rio Grande Center + West MAC Discussions: WPS (Aileen Sigler)</p>
<ul style="list-style-type: none"> • Participants will learn how to bill for Annual Wellness Visits & IPPE • Participants will discover the top 10 billing errors, denials & rejections • Participants will learn who to contact should they encounter issues 			

WEDNESDAY, MARCH 19, 2014

	<p>Breakfast (on your own)</p>		
<p>8:30 – 9:45 am</p>	<p>RHC Services Now & Next Year: Are you Capturing & Reporting Everything? (Regency BR East) (John Bartell, RN)</p> <ul style="list-style-type: none"> • Attendees will learn to identify & implement items & services utilized within the RHC setting for patient care that are billable for all payers • Attendees will learn how to apply the changes made by CMS for 2014 to ensure that RHCs optimize their reimbursements by directing patients to the appropriate care locations • Attendees will be able to adapt and modify current charge capture and reporting processes by learning new methodologies that will enhance interim reimbursements and justify cost increases to improve Medicare rate adjustments 		
<p>9:45 – 10:45 am</p>	<p>HIT’s Role in Quality Improvement and Payment Reform (Nadine Robin) LA Healthcare Quality Forum/ LA REC.</p> <ul style="list-style-type: none"> • Participant will learn various funding sources that have provided HIT infrastructure, incentives, & program goals. • Participant will learn about how HIT can be used to implement quality improvement and payment reform efforts including ACOs and Patient Centered Medical Home models of care. • Participant will learn the role of rural health care providers in the emerging care models and the value of implementing 		
<p>10:45 – 11:00 am</p>	<p>Networking Break (Regency Foyer)</p>		
<p>11:00 – 12:00 pm</p>	<p>Texas Session: Medicaid Program Changes in 2014 and beyond</p>		