



**National Association of
RURAL HEALTH CLINICS**

2018 SPRING INSTITUTE

The conference "For and About" Rural Health Clinics

**March 19-21, 2018 • San Antonio, Texas • (M-W) Last Day is a 1/2 Day
HYATT REGENCY RIVERWALK • 123 LOSOYA ST.**

Who should attend?

CEOs, CFOs, Clinic Administrators, Billers, Coders, Physicians, PAs, NPs, Office Staff,
RHC Newcomers & Veterans.

What do people say about NARHC conferences?

You do a GREAT conference!! Well organized! Best conference I have ever attended!!! Very relevant information, no fluff! I like the breakout sessions. Very informative! Great speakers! Excellent conference, quality presentations and good networking opportunities.

Conference Registration is available online at www.narhc.org on the Events Tab and in this brochure. Don't wait until the last month to sign up. We filled up & turned people away last spring. Check website for final agenda & updated conference information.

Room Reservations start at \$185/night. Reserve at: <https://aws.passkey.com/go/2018NARHC> If additional reservation assistance is needed, please call **1-888-421-1442** & reference the "NARHC" room block for the best rate! **Deadline is Feb. 26, 2018** or when block fills (whichever comes first). This popular hotel typically fills MORE than a month in advance!

Questions: Email: meetings@narhc.org or call **866-306-1961**

WIPFLI^{LLP}
CPAs and Consultants

Platinum Sponsor: **HEALTH CARE PRACTICE**

NARHC 2018 SPRING INSTITUTE AGENDA

LOCATED IN REGENCY BALLROOM EAST *unless noted otherwise*

SUNDAY • MARCH 18 • 2018

3:00 - 5:00 pm	Final Exam - CERTIFIED RHC PROFESSIONAL™ (CRHCP) (Regency Ballroom East) <i>Exam is only for those who registered & paid separately for CRHCP Training</i>
5:30 - 6:30 pm	REGISTRATION (Regency Foyer)

MONDAY • MARCH 19 • 2018

PRE-CONFERENCE MORNING - For those NEW to the RHC World!

There is **no additional charge** to attend the Pre-Conference which is geared toward beginners. RHC veterans may wish to attend as a review. If not, please arrive by 11:30 am to register!

	BREAKFAST (on your own)
7:30 - 8:30 am	REGISTRATION (Regency Foyer)
8:00 - 4:00 pm	CONFERENCE VENDORS: (Regency Ballroom West)
8:30 - 8:40 am	APP TUTORIAL & CONFERENCE WELCOME (Regency Ballroom East)
8:40 - 9:40 am	RHC BASICS & BEGINNING BILLING
9:40 - 10:40 am	COST REPORTS BASICS
10:40 - 11:00 am	Networking Break (Regency Ballroom West)
11:00 - 12:00 pm	COMPLIANCE BASICS
12:00 - 1:00 pm	Lunch (provided in Rio Grande and Garden Terrace)
1:00 - 2:00 pm	NEW CARE MGM SERVICES & PAYMENT IN RHCS (Regency Ballroom East) - <i>Capt. Corinne Axelrod</i>
2:00 - 2:45 pm	EMERGENCY PREPAREDNESS RISK ASSESSMENT (workshop)
2:45 - 3:00 pm	Networking Break (Regency Ballroom West)
3:00 - 4:00 pm	PUTTING IT ALL TOGETHER: ANNUAL MEETING + EMERGENCY PLAN (Regency Ballroom East)
4:00 - 5:30 pm	RHC ROUND TABLES WITH THE EXPERTS (Rio Grande and Garden Terrace) <i>Billing, Cost Reporting, Compliance, Survey & Certification, HIPAA, Revenue, Policies, CHOW/Quality, Annual Meeting, Emergency Preparedness</i>

TUESDAY • MARCH 20 • 2018

7:30 - 8:30 am	REGISTRATION (for those who didn't register on Monday) (Regency Foyer)	
8:00 - 4:00 pm	CONFERENCE VENDORS: (Regency Ballroom West)	
8:30 - 9:30 am	LEGISLATIVE UPDATE (Regency Ballroom East) - <i>Bill Finerfrock</i>	
Break-outs	Regency Ballroom East	Rio Grande Center/West
9:30 - 10:45 am	ADVANCED BILLING	POWER, CHANGE, CONFLICT MGM, LEADERSHIP
10:45 - 11:15 am	Networking Break (Regency Ballroom West)	
11:15 - 12:15 pm	PCMH & OTHER INNOVATIONS	HIPAA CASE STUDIES
12:15 - 1:30 pm	Lunch (on your own)	
1:30 - 2:30 pm	ADVANCED COST REPORTS	DOCUMENT & SELECT OUTPATIENT LEVELS OF E&M SERVICES
2:30 - 3:30 pm	BUILDING YOUR RHC QUALITY PROGRAM	POLICY & PROCEDURE MANUAL
3:30 - 4:00 pm	Networking Break (Regency Ballroom West)	
4:00 - 5:00 pm	Regency Ballroom East MAC DISCUSSIONS: Novitas	Rio Grande Center/West HOW RHCS FIT IN A REGIONAL HEALTH NETWORK

WEDNESDAY • MARCH 21 • 2018

8:30 - 8:45 am	DRAWING FOR PRIZES
8:45 - 9:45 am	DEVELOP YOUR PRACTICE MANAGEMENT TOOLBOX
9:45 - 10:45 am	AUDIT YOUR PRACTICE LIKE A CPA
10:45 - 11:00 am	Networking Break (Regency Foyer)
11:00 - 12:00 pm	TEXAS SESSION

2018 NARHC SPRING INSTITUTE REGISTRATION

Hyatt Regency Riverwalk • 123 Losoya Street, San Antonio, TX 78205
 March 19-21, 2018 (Monday - Wednesday)

RHC or Entity Name: _____ Phone: _____

Provider-Based RHC _____ Independent RHC _____ CMS/PTAN# (if RHC) _____ Non-RHC/Other _____

Mailing Address: _____

City: _____ State: _____ Zip Code: _____

Attendees:	*Email:	Title:	Vegetarian Meal?
_____	_____	_____	_____
_____	_____	_____	_____
_____	_____	_____	_____
_____	_____	_____	_____

***NOTE:** Each attendee needs his or her *own* unique email (preferably work email)

NARHC is going green & will be using a Conference APP which is tied to your email. The APP can be accessed from any device (phone, tablet, computer).

Don't forget to reserve a room! The Hyatt Deadline is Feb. 26 (or when full -- whichever comes first)

	Early <i>Discounted</i> Conference Registration <i>by January 31*</i>	On Time Conference Registration <i>Feb. 1-16*</i>	Late Conference Registration <i>after February 16*</i>	Quantity	Fee
NARHC MEMBER RATES					
1st NARHC Member	\$475	\$525	\$575	_____	\$ _____
Additional Members (each)	\$400	\$450	\$500	_____	\$ _____
NON-MEMBER RATES					
1st Non-Member	\$575	\$625	\$675	_____	\$ _____
Additional Non-Members (each)	\$525	\$575	\$625	_____	\$ _____
			TOTAL	_____	\$ _____

*Registration Fee based on date **payment** is received (not mailed)! Walk-ins will be turned away if we fill (like last Spring).
 If room, they will incur a \$100 surcharge per person! Conference is 2½ Days Long. Sorry, there is no discount for attending fewer days.

Method of Payment (check one): _____ Check _____ Visa _____ Master Card (sorry, NO Discover or American Express)

Credit Card Number: _____ - _____ - _____ - _____ Exp. Date _____ CVV _____

Name on Card: _____ Phone: _____

Card Billing Address: _____ City: _____ State: _____ ZIP: _____

Payment is expected prior to conference. Conference registration does NOT include hotel reservation.

SAVE this form to your computer, then email, fax, or mail!
 We'll email you a confirmation within a day or two! If you **don't** receive a confirmation, call us!

Mail to: **NARHC** - 2 East Main Street, Fremont, MI 49412
 Fax to: 866-311-9606 (if paying by Visa or MC) • Phone: 866-306-1961 • E-mail: meetings@narhc.org

CANCELLATION POLICY: 30+ days prior to conference, 100% refund (less \$25 admin fee); 14-29 days prior, 50% refund; 0-13 days prior, no refund/no transfer.

You may send a substitute if we are notified IN ADVANCE (at least 7 days prior to conference).

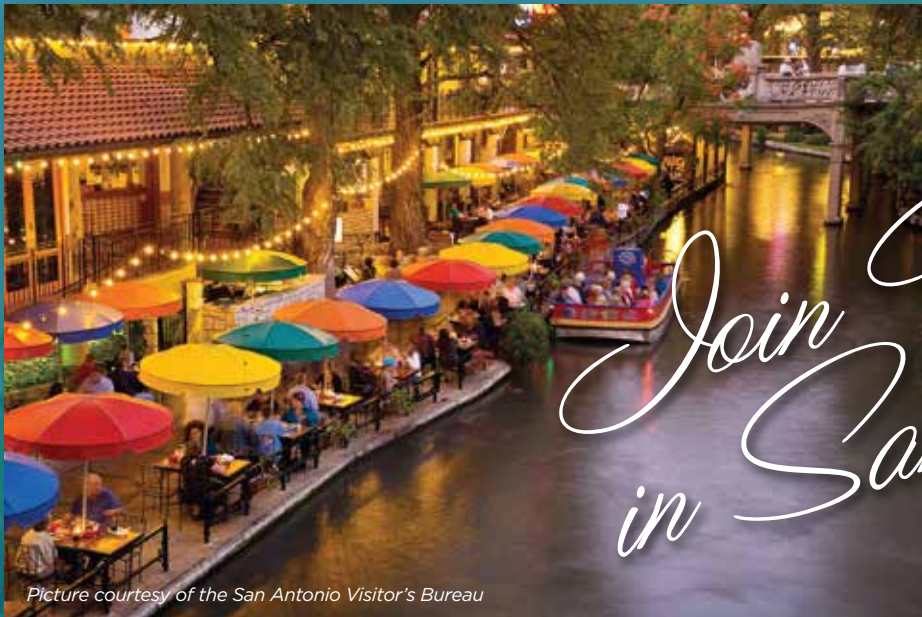
Random promotional photographs may be taken at the conference. Your attendance means you consent to be photographed.

National Association
of Rural Health Clinics
2 East Main Street
Fremont, MI 49412

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NARHC SPRING INSTITUTE

MARCH 19-21, 2018 • San Antonio, Texas



*Join Us
in San Antonio*

Picture courtesy of the San Antonio Visitor's Bureau