



NARHC 2018 Spring Institute -- Speaker Biographies

Captain Corinne Axelrod, M.P.H, Senior Insurance Specialist, CMS



Corinne Axelrod is the CMS lead for Rural Health Clinic (RHC) & Federally Qualified Health Center (FQHC) payment policies. She led the team that developed the new FQHC prospective payment system, & developed the new care mgm programs for RHCs & FQHCs. She is the CMS subject matter expert on RHCs, FQHCs, rural health issues, & the Medicare physician bonus program. Prior to coming to CMS, she worked at the Health Resources & Services Administration on determining health professional shortage areas & medically underserved areas in the U.S., & other programs to increase access to care in underserved areas. Corinne has also worked for a tribal organization on programs serving Native Americans, & has extensive experience in the design & development of health programs & payment policies for underserved populations.

Nathan Baugh, BS, Director of Government Affairs, NARHC, Alexandria, VA



Nathan Baugh is the Director of Government Affairs for the National Association of Rural Health Clinics (NARHC) where he has worked since April of 2015. Nathan works on both regulatory and legislative policy at the federal level. He has been involved in issues such as the CPT reporting policy, the Chronic Care Management benefit, and the Emergency Preparedness rules.

Nora Belcher, Executive Director, Texas e-Health Alliance, Austin, TX



Nora Belcher is the Executive Director of the Texas e-Health Alliance, a non-profit advocacy group that she started in 2009 to give health information technology stakeholders a voice in public policy. The Texas e-Health Alliance serves as the state's leading advocate, from local communities to the national level, for the use of information technology to improve the health care system for patients. She is widely considered to be one of the state's leading experts in telemedicine, having worked on the issue for over 20 years in a variety of roles. During the most recent Texas legislative session, Ms. Belcher led the coalition that passed SB 1107, which was a significant step in opening up the Texas market for fully use of telemedicine. Ms. Belcher holds a bachelor's degree in government from the University of Texas at Austin and owns a hardcover first edition of Game of Thrones.

Jeff Bramschreiber, CPA, Partner, Wipfli LLP, Green Bay, WI



Since 1986, Jeff Bramschreiber has worked with all types and sizes of medical practices—from sole practitioners to 200+ physician medical groups, including Rural Health Clinics. These diverse operations run the full spectrum from independent practices to those affiliated with an integrated health care delivery system. Jeff develops strategies to improve revenue, reduce costs, and enhance the profitability of medical practices.

John Burns, CPMA, CEMC, CPC, CPC-1, VP Audit & Comp, Assn of Rural & Comm Hlth Prof Coding, Gansevoort, NY



John has worked in healthcare for 20+ years. He focuses on coding, optimization of the revenue cycle & managing compliance risk for the healthcare business. He currently is concentrating on providing audit risk assessments & coding reviews for rural & community health centers across the U.S. He has served as a corporate compliance officer & civilian volunteer to the US Dept. of Defense providing auditing services & specialized training & education to providers, coders, billers, administrators & IT professionals across the country. He began his career with the Medical Management Institute in 1995 & then formed Modern Conventions in Compliance, Inc. where he served as President & CEO from 2004 to 2013. John then joined Doctors Management, LLC where he served as Senior Consultant until 2016. John now serves as President for JFB Consulting, LLC in New York & the VP of Audit & Compliance Support Services for ARHPC. John has been published in various medical journals & publications.

Michael Calhoun, Administrative Director of Clinics, Citizens Memorial Healthcare, Bolivar, MO



Michael has worked for CMH, an integrated healthcare system, since 1999. He is also President of the Missouri Assn of RHCS (MARHC). Michael was named to the Board of Examiners for the 2015 Malcolm Baldrige National Quality Award. The Baldrige Award is the nation's highest honor for organizational innovation & performance excellence. Those selected meet the highest standards of qualification & peer recognition, demonstrating competencies related to customer focus, communication, ethics, action orientation, team building & analytical skills. He has bachelor's and master's degrees in business administration from Southwest Baptist University.

Shannon Chambers, AHIMA App CD-10 CM/PCS Trainer, Ambassador, Dir. of Provider Sol., SCORH, Lexington, SC



Shannon assists private physician offices who desire to convert to RHC status & provides technical assistance to RHCs in maintaining compliance with the SC Department of Health & Environmental Control guidelines. Shannon also provides technical assistance in billing & coding, EHR implementation, & practice mngm for all RHCs. Prior to joining the SC Office of Rural Health, Shannon worked in multiple physician practices. She has experience in Family Practice, Internal Medicine, Orthopedics, Urology, Peds, & many other specialties. Shannon has been a certified professional coder with the AAPC since 2006. She is also a Notary Public for the State of South Carolina since 2001. In 2015, Shannon became an AHIMA approved ICD 10 CM/PCS Trainer. Shannon has been a key player in the creation of NARHC's RHC Clinic Manager Certification.

Angie Charlet, DBA, MHS, RN, Director of Quality & Educational Services, ICAHN, IL



Angie is a Registered Nurse with over 25 years in the healthcare industry. She has a Bachelor's in Nursing, Master's in Healthcare Management and Doctorate in Business Administration with a focus on Healthcare Management and Executive Leadership. She is certified in CPHQ, Lean, Black Belt in Six Sigma and Leadership Coach. She is employed by Illinois Critical Access Hospital Network and Director of Quality, Compliance and Education and serves the same capacity for the Illinois Rural Community Care Organization (IRCCO-ACO). Angie provides training, education, mock surveys and resources to both critical access hospitals and rural health clinics. Her focus is around regulations, quality initiatives, PCMH implementation and care coordination all which in turn drive population health.

Jim Estes, President, Healthcare Horizon, Bartlesville, OK and NARHC Board of Directors



Jim is the owner of Healthcare Horizon with clients in 45 states. He has been an RHC consultant since 1989 & has 37+ years of healthcare experience. His services include feasibility, evaluations, cost reports, new clinic conversion, policy manual, training & more. He is the founding administrator of a multi-location RHC & a Tribal Health System. Jim served on the RHC Transition Team for TX BCBS, is the Sec/Treas. of NARHC, & the Past Pres. of the Board of the OK Rural Health Assn. Jim has a BS in Behavior Sciences & Education. He was appointed to the OK Governor's Task Force on Substance Abuse, is a Substance Abuse Treatment/Prevention Consultant, & the founding Director/Family Therapist at a Family Services Agency. Jim has designed Primary Care Facility & Wellness Centers & is a certified META Therapist, Educator, & Comm. Specialist.

Bill Finerfrock, Executive Director, NARHC, Alexandria, VA



Bill co-founded NARHC & serves as the Executive Director. He is a recognized expert on rural health issues & also acts as a policy consultant for NOSORH. He has worked with HMOs & assisted pharmaceuticals with their legislative & regulatory programs in addition to his work with health care providers & practitioners. Bill has worked in & with the U.S. Congress/Federal agencies for 30+ years. He began his public policy career in Washington, DC in 1976 as an LBJ Intern for Congressman Bob Edgar (D-PA). Between 1977 & 1984 he worked for Senators Edward W. Brooke & Roger Jepsen. In 1999 he wrote a book for the Federal Office of Rural Health Policy on managed care. More recently, Bill co-wrote & edited a publication entitled, "Starting a Rural Health Clinic, a How To Manual". Mr. Finerfrock is a 1977 graduate of Penn State University. From 1985 – 1993, he was Director of Federal Affairs for the AAPA.

Peggy Gautreau, CNM, Owner & Administrator, Total Family Medical, Robert, LA



Peggy received her Master's degree in Nurse Midwife/Nursing Midwifery and Science in 2004 from Institute of Midwifery Women and Health at Philadelphia University and her Bachelor's from the LSU School of Nursing. She owns and operates an Independent RHC in Robert, Louisiana which recently experienced an emergency relocation during the epic flooding of 2016. Throughout all of that they managed to keep their doors open and continue to operate.

Wm. John Gill, PA-C, President, NARHC, Wauchula, FL



Mr. Gill is the senior PA with a provider based rural health clinic in one of the most rural counties remaining in Florida. He participates in state and national rural health issues and remains a frequently requested speaker. John is the current President of the National Association of Rural Health Clinics' Board of Directors. He serves as NARHC's representative on the HRSA Rural issues focus group.

Jeff Harper, Principal/Consultant/Coach, InQuiseek, LLC, Bossier City, LA



Jeff has over 30 years of experience in public & industrial accounting, corporate finance & operational mgm. Jeff holds a BS in Accounting from LA Tech University. He has previously been a practicing CPA in both LA & TX. Jeff enjoys public speaking & has been recognized as an international speaker. Jeff has served regional industry & been instrumental in economic development at the C-level of mgm for the past 18 years. In his spare time, Jeff enjoys fishing & spending time with family including his four granddaughters.

Patty Harper, RHIA, AHIMA-App. ICD-10CM/PCS Trainer, CHTS-IM, CHTS-PW, CEO, InQuiseek, LLC, Bossier City, LA



Patty has 18+ years of healthcare experience in the areas of healthcare finance & reimbursement, health info. management, compliance, & physician practice management. She began her healthcare career as a hospital controller & reimbursement analyst. Patty holds a B.S. in Health Info. Admin. (cum laude) from LA Tech University. She is credentialed through AHIMA as a Registered Health Info. Administrator (RHIA) & is recognized as an AHIMA-Approved ICD-10CM/PCS Trainer since 2011. She is also credentialed by AHIMA as a CHTS-IM (EHR Implementation Specialist) & CHTS-PW (Practice Workflow & Info. Management Redesign Specialist). She is a frequent speaker/contributor for national, state & regional rural healthcare associations on these and other reimbursement-related topics. She holds active memberships in a number of regional, state and national organizations including NARHC, NRHA, AHIMA, MGMA, AAPC and HFMA.

Kate Hill, RN, VP of Clinical Services, The Compliance Team, Spring House, PA



Kate Hill is an RN who was determined to join the Army & “see the world”. That naiveté led to an Army Nurse experience in Viet Nam that taught her what front line nursing was all about. Leaving as a First Lieutenant with a Bronze Star award, she then worked as an Orthopedic head nurse. Soon life took her to Orthopedic sales with direct patient involvement for 33 years. Currently Kate is spearheading The Compliance Team’s entry into the Rural Health certification and accreditation arena. She has thoroughly enjoyed traveling to some very rural places in America to meet some very extraordinary people.

Charles James, Jr., MBA, President & CEO, North American Healthcare Management Services, St. Louis, MO



took the position of President & CEO in 2004 after the loss of the company founder, Charles James, Sr. North American celebrates its 25th year in business in 2017. Charles began his career with James Clinic running the IT department. As part of North American, Charles has overseen & helped develop all aspects of the company. Today, North American is a proud gold-certified, Aprima EHR/PRM. In addition, he provides Revenue Cycle Management, RHC certification/cost reporting/Annual Evaluations, Provider Enrollment, and Financial Consulting to all types of healthcare entities

David S. James, CPA, CFO, North American Healthcare Management Services, St. Louis, MO



David is a graduate of Westminster College in Fulton, MO where he earned a B.A. degree in Finance. He has extensive experience in accounting & all financial aspects of medical practices. He has worked intensively on financial management of medical practices since 1992. He completed the CPA examination in May of 2000 & is currently licensed as a Certified Public Accountant in Missouri. David is responsible for the preparation of client cost reports, financial projections, and North American's internal accounting system. David completes more than 100 cost reports annually for FQHCs & RHCs across the country.

Julie Quinn, CPA, MBA, VP of Cost Reporting & Provider Education, Health Services Associates, Ringgold, GA

Julie Quinn has 23+ years in government cost reporting. She spent 15 of those in the Medicare Contractor arena & managed a staff responsible for the settlement of RHC cost reports in 15 states. Julie worked with policy personnel in the development & clarification of CMS policy for specialty providers including RHCs. She worked closely with her CMS contacts on interpretation & reporting for HIPAA & privacy issues. She also wrote position papers & defended them in official intermediary hearings & has worked with congressional offices for issue resolution. In her current role, she assists RHCs with cost reporting, audit resolution, rate setting & various cost issues. Ms. Quinn also works with new and existing RHCs providing mock surveys, policy & procedure manuals, as well as HIPAA and other compliance solutions. She works to provide educational opportunities for RHCs through webinars & presentations at conferences for NARHC, NRHA & state associations.



Katie Jo Raebel, CPA, Senior Manager, Wipfli LLP, Spokane, WA

Katie Jo began her accounting career in 1999 with Michael R. Bell & Company, LLC which merged with Wipfli LLP in 2010. Her experience has allowed her to solely concentrate on health care clients. With her continuing commitment toward understanding unique issues affecting health care, Katie Jo strives to offer clients assistance to meet their specialized needs. She has worked on various projects from audits & reviews to cost reports & analyses. All of these services & client interactions have helped her understand the various facets of the health care industry. Katie Jo is a member of the American & WA Institutes of CPAs as well as a member of the Healthcare Financial Mgm Assn.



Nicholas Smith, MHA, Director, Wipfli LLP, Minneapolis, MN



Nicholas Smith has over a decade of healthcare market planning and strategy experience. In this role, he has had the opportunity to serve hospitals, health systems and rural health clinics across the country plan for growth. His services include demographic and market research, assessing physician demand and exploring new market and service line opportunities for RHC expansion, facility planning, as well as facilitating strategic plans and community health needs assessments.

Kim Robinson, Provider Education Specialist, Novitas Solutions, Inc., Provider Outreach & Ed Dept., Dallas, TX



Kim is a Provider Outreach Education (POE) Specialist for Novitas, the Medicare Administrative Contractor (MAC) for all services in Jurisdiction H (AK, CO, LA, MS, NM, OK & TX). Kim specializes in Medicare Part A & B, Medicare Secondary Payer (MSP), liaison for Veterans Affairs (VA), Rural Health Centers (RHCs), Federally Qualified Health Centers (FQHCs), the Indian Health Services (IHS) and a Medicare Secondary Payer (MSP) Auditor. Kim has 33 years of experience in Medicare claims, billing and operations. Prior to joining Novitas 4 years ago, she was with TrailBlazer Health Enterprises for 29 years and served in the education department as the Veterans Affairs (VA) liaison, during the time she has held various positions including Medicare Secondary Payer (MSP), Part A and Part B claims processing, written correspondence, telephone customer service, processed claims and handled correspondence for Durable Medical Equipment (DME).

Margaret Scavotto, JD, CHC, President, Management Performance Associates, St. Louis, MO



Margaret builds healthcare compliance programs that work. She helps health care clients design, implement & manage customized compliance programs to maximize quality & billing accuracy. Scavotto uses risk assessments, policies & procedures, online training programs, audit tools & culture campaigns to improve processes and operational outcomes. Her training & culture strategies help clients maintain their compliance programs on a day-to-day basis, year after year. Scavotto has spoken on compliance for LeadingAge, NARHC, LeadingAge Illinois, LeadingAge Missouri, the Illinois Health Care Association, the Senior Living Forum, ICAHN, and the Illinois Nursing Home Administrators Association, among others. Before joining MPA, Scavotto practiced healthcare law at Lashly & Baer, P.C., in St. Louis. She advised long-term care facilities, hospitals, and other health care providers on how to comply with HIPAA and other regulatory requirements; represented clients in administrative hearings; and negotiated contracts for a multi-hospital GPO. In addition, Scavotto drafted contracts, policies and bylaws for health care entities, & represented nurses & social workers before state licensing agencies. Scavotto's healthcare law background brings an acute understanding of the complex issues today's providers face.

Teresa Treiber, Manager RHC & CAH Regional Practices, Spectrum Health, Reed City, MI



Teresa has over 16 years of experience in Rural Healthcare including various leadership positions in the areas of billing, operations & finance for the RHC's. As the number of Spectrum Health RHC's grew, Teresa's role has evolved and now she is considered the internal consultant for RHC's and Critical Access Hospitals for the Spectrum Health System. Her 8500-square mile coverage area consists of 6 Spectrum Health Regional Hospitals with a current total of 29 Provider Based Rural Health Clinics. Teresa also serves a member of the NARHC Board of Directors and has been involved in writing curriculum for their RHC Clinic Manager Certification. She lives in the same small town that she was raised in and is why she has a passion for rural health clinics and the high-quality care they are able to provide for their patients.

Robin VeltKamp, M.A., ICD-10-CM/PCS Trainer/Ambassador, VP Compliance, Health Services Assoc, Fremont, MI



Robin M. VeltKamp joined Health Services Associates in 2007 and has 30+ years of experience in hospital, medical office & billing. She is well-equipped to handle health care administration issues including HR management, coding/billing, safety, quality & compliance. Her solid foundation provides support for various types of medical settings including RHC, FQHC, specialists, family medicine & hospital. Her responsibilities have included assisting clinics in obtaining & maintaining RHC compliance, patient flow analysis, maximizing accounts receivable & coding/billing along with assessing safety & risk & implementing preventive measures for creating a safer environment for employees & patients. She works on quality measures as they relate to RHC's, Hospitals & involvement in insurance programs & ACO. Robin serves on a quality initiative group for RHCs in Michigan. She was published as a co-author for the Journal of Oncology, March, 2012, on productivity assessment of PAs & NPs in oncology in an academic medical center. Robin has a Bachelor's in Health Care Administration and a Master's in Leadership.